

Returns & Exchanges

GELSCRUBS
 1100 W Cermak Ave
 5th Floor
 Chicago, IL 60608
 866.435.9327



Name:	Sales Order #:
Phone #:	Email:
Street Address:	City/State/Zip:

Reason for Return or Exchange:

- Didn't like fit Didn't like garment Need different size
 Damaged/defective Received wrong item(s) Other _____

Requesting:

- Return (for refund) Exchange (see below)

Exchange Item(s):

- Received: Style #: _____ School/Logo: _____ Color: _____ Size: _____

Replace with: Style #: _____ School/Logo: _____ Color: _____ Size: _____
- Received: Style #: _____ School/Logo: _____ Color: _____ Size: _____

Replace with: Style #: _____ School/Logo: _____ Color: _____ Size: _____
- Received: Style #: _____ School/Logo: _____ Color: _____ Size: _____

Replace with: Style #: _____ School/Logo: _____ Color: _____ Size: _____

Style Guide:

- | | | | |
|------------------------------|-------------------------------|-----------------------------|---------------------------|
| 6891 – 5 Pocket Top | 6892 – Cargo Pant | 6557 – Classic Top | 6558 – Classic Pant |
| 6562 – Surgical Cap | 6563 – Nursing Jacket | 6680 – Stethoscope Cover | 6558T – Classic Pant Tall |
| 7230 – Consultation Lab Coat | 7236 – Women's Staff Lab Coat | 7239 – Men's Staff Lab Coat | 7243 – Long Lab Coat |
| 6774 – Kid's Top | 6775 – Kid's Pant | 6709 – Toddler Set | |

Returns & Exchanges Policy:

- Items may be returned for a refund within 30 days or exchanged for alternate goods within 60 days of original shipment under the following guidelines:
 - A "blank" product may be returned or exchanged without any restocking fee as long as said product is in the original case and unaltered (washed, worn, or modified from original state). Freight charges will be incurred by the customer.
 - An embroidered product may be returned or exchanged as long as said product is in the original case and unaltered (washed, worn, or modified from original state) for a 20% restocking fee. Freight charges will be incurred by the customer.
 - No custom or personalized product is returnable, exchangeable, or refundable.
- Return labels will be issued only in the event of a quality complaint. Shipping call tags are sent via email and must be printed by the customer within 30 days, after which time the label becomes void and the customer will be responsible for freight charges.
- Please send items for return or exchange to:
 GelScrubs, Attn: Returns/Exchanges, 1100 W Cermak Ave., 5th Floor, Chicago, IL 60608
- Questions? Please call 866.435.9327.